



City Water & Light Jonesboro (CWL) Industrial Pretreatment Program
Car Wash Permit Application Process/Procedure
New and Structural Modifications

1. This application is for commercial Car/Truck washes wishing to obtain a permit to discharge process wastewater to the CWL wastewater collection system. This application process applies to new car washes and existing car washes that are modifying the plumbing.
2. Businesses may, at their option obtain a General NPDES Permit (ARG750000) from the Arkansas Department of Environmental Quality (ADEQ) to discharge wastewater directly to the waters of the State of Arkansas instead of an Industrial Wastes Discharge Permit from CWL.
3. The Permit application must be completed and submitted for review. The Application submittal must include the sand/oil interceptor design and a site plan of the proposed improvements. (See “Interceptor Requirements and Installation Guidelines”)
4. A permit number for installation will not be issued until all documents are submitted and approved. Upon approval a permit number will be issued for construction and/or installation.
5. Car/Truck washes must comply with all CWL installation requirements and specifications outlined in the CWL Interceptor Requirements and Installation Guidelines. The completed installation must be inspected and approved by CWL prior to sanitary services being provided or electrical services connected.
6. Car/Truck washes connecting to the CWL wastewater collection system must install a sampling facility on their wastewater discharge line upstream of any sanitary sewer connections with the CWL wastewater collection system. (See “Interceptor Requirements and Installation Guidelines”)
7. Car/Truck washes connecting to the CWL wastewater collection system must be covered and curbed so that storm and/or surface water does not enter the wastewater collection system.
8. Car/Truck washes connecting to the CWL wastewater collection system must install a water meter specifically to measure water flows to the wash only, or the Water Meter Certification Statement in the Permit Application must be completed and any applicable CWL Laboratory charges will be based on 100 percent of water meter reading.

9. A completed and signed online application form including proposed sand/oil interceptor design and site plan of improvements must be completed on our website. Paper copies are available upon request and must be returned to:

City Water and Light
Attention: Whitney Young
P.O. Box 1289
Jonesboro, Arkansas 72403-1289

If you have any questions regarding the application process, please contact Whitney Young at the contact information listed below.

Whitney Young
CWL Laboratory Supervisor
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